



january/february 2003

News, Ideas and Growing Knowledge from Temple-Inland Forest Products Corporation



This photo shows a portion of the severely damaged nose cone of the Space Shuttle Columbia found on Temple-Inland lands west of Hemphill, Texas in Sabine County. The item, weighing about 500 pounds, created an impact crater more than 2 1/2 feet deep. A contract roads crew, supervised by Silviculture Forester Jon Mastin, quickly built a road for facilitating its removal by EPA, NASA and Department of Defense personnel.

T-I resources deployed in shuttle debris search

News of the Space Shuttle Columbia disaster February 1, 2003 quickly became reality on the ground in counties all over East Texas. Officials were soon in touch with Temple asking for help. Like the communities surrounding the company's forestlands in Texas and Louisiana, Temple quickly responded and deployed its resources to aid in the search and recovery efforts.

Director of Temple-Inland Corporate Security Ron Kelly said, "Temple's knowledge of the forest was of critical help to the teams that began flooding the area from a variety of agencies including the Texas National Guard, the FBI, FEMA, EPA, and NASA, among others.

The response of Temple's employees was in the highest tradition of community service."

For Integrated Technology Group Operations Leader John Lock, it quickly became apparent that the tragedy would have a lasting impact on Temple-Inland Forest, with some level of debris recovery occurring over the next several months or possibly even years. Lock said, "As Temple employees were making their first sightings of debris on company lands on Saturday, it became evident that Temple would become closely involved in the search."

On Sunday, February 2, officials from the Texas Department of Public

Safety requested a moratorium on East Texas logging, but lifted it early Monday morning. To aid search efforts, the company put in place a harvest procedure and notification protocol for debris located on Temple-Inland land holdings in Texas and Louisiana. The protocol was immediately communicated to all Forest personnel and harvest logging contractors. Hunting clubs active on company lands were also contacted about the procedures later that same week.

According to Lock, officials at the command center in Lufkin, Texas requested that the company share the details of its protocol with other commercial forest landowners to help establish consistent procedures used in identifying, protecting and alerting authorities of debris sites.

An expanded protocol and Temple-Inland contact and access list was developed two days later. According to Lock, the expanded protocol was developed with two goals in mind. "First," Lock said, "we wanted a system that would assist federal agencies with the search, and appropriately flag the location of debris on Temple lands. This meant using the outstanding mapping capabilities of Temple's GPS (global positioning system) and GIS (geographic information system). These efforts were designed to help prioritize collection by EPA, which had initial responsibility for collection of debris because of its hazardous nature.



SPACE SHUTTLE COLUMBIA DISASTER - estimated primary debris field

HARVEST PROCEDURE & NOTIFICATION PROTOCOL

for debris located on Temple-Inland land holdings in Texas and Louisiana.

The Protocol includes the following steps and affects, until further notice, all counties and parishes in which Temple-Inland has land holdings:

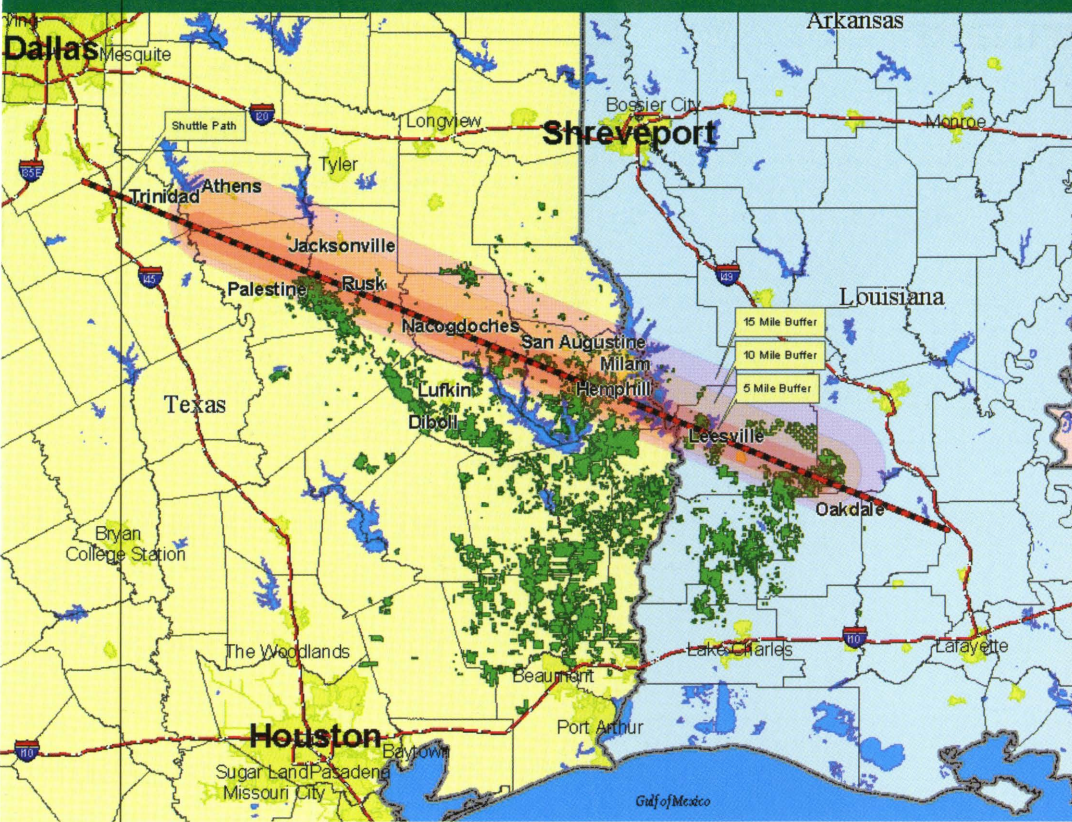
- Contractors walk the tract immediately ahead of current operations.
- Flag any findings and notify the company's Supervisory Forester.
- All Forest field personnel send GPS coordinates to Integrated Technology Operations Leader John Lock at Temple-Inland (936) 829-7863.
- Supervisory Foresters report any findings to local authorities:

- Debris (936) 699-1032 or (936) 699-1034
- Human Remains (936) 699-1022
- Director of Temple-Inland Corporate Security Ron Kelly (936) 829-1257

- Report any problems or issues to Ron Kelly.

Officials needing access to Temple-Inland land holdings and/or GIS map information should contact Mr. Lock at 936/829-7863.

Mr. Kelly may be reached during business hours at 936/829-1257 or 1-800-555-5656 evenings and weekends.



Map provided by Temple Forest's Integrated Technology Group

Shuttle Path

Temple-Inland Forest

Lock continued, "Secondly, we wanted to document sites for monitoring future environmental remediation by the government, if necessary, as well as for the benefit of future company operational purposes."

By mid-February hundreds of debris sites on company land holdings in Cherokee, Nacogdoches, San Augustine and Sabine Counties were identified and confirmed. Overall, more than 9,443 debris sites have been reported in Texas.

Currently, the Integrated Technology Group is coordinating the collection of GPS coordinates and digital photography of known debris sites located on Temple lands. The data is being compiled by the Spatial Development Group for forwarding to the appropriate authorities. Data is being collected in the field by rotating teams of Temple personnel. The cross referenced data includes debris type and size, and is matched to GPS coordinates and corresponding digital photographs.

Lock said, "Even with these added responsibilities, conducted in tandem with the company's day-to-day operations, employees are eager to aid search and recovery efforts and help bring some level of closure to this tragic event."

Besides devoting significant manpower, equipment and resources, the company has also provided lodging at its Scrappin' Valley and North Boggy facilities for federal agency personnel involved in the search. Many employees of Temple also continue to volunteer on week-ends to canvas company lands with teams organized by the command posts located throughout East Texas.

Said Lock, "The swift response to the disaster by employees is indicative of the character, professionalism and community spirit of the people that work for Temple."

Customer Profile: Rubbermaid® Closet & Organization Products

From plastic molded step stools to food and insulated containers, Rubbermaid® has been known for stylish solutions for generations of consumers.

With Rubbermaid products showing up in every household, and even in the office, the company's Closet & Organization Products division is setting out to help home owners find more space in the closet.

The product group features a range of modular closet systems, some with interlocking cabinets, laminated shelving and cabinets, produced from Temple MDF and particleboard products.

Temple's relationship as a supplier for the line began in 1996, and has grown with Rubbermaid becoming one of the highest volume buyers of Temple's industrial products during the last year.

Where are these Rubbermaid products used? The answer is just about everywhere. No matter the storage challenge, Rubbermaid has literally every component needed to put together a do-it yourself project from organizing closets for the pantry, the bath and the linen closet to storing items in the garage or garden.

The division manufactures a variety of product lines. System Works® include closet towers, stand-alone cabinets and laminated, predrilled, modules that make for easy assembly. Baskets, drawers, tie and belt racks and extra shelves and doors are also a part of the system. The line's Toughstuff is built to handle garage, basement, workshop and gardening center storage needs, while the Dorfile brand offers wall-mounted,

adjustable shelving in a variety of colors and sizes to match any home's décor.

Rubbermaid's Closet and Organization Products system components are available at big box retailers including Home Depot, Wal-Mart, Lowe's, Target and Menards.

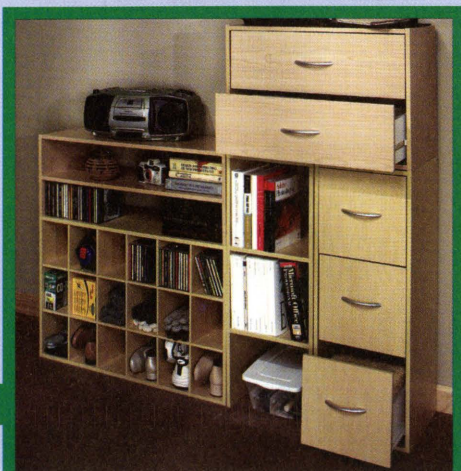
Specialty closet storage products and the services to install them is a fast growing market. New home buyers and remodelers alike are snapping up these products. In a study involving more than 4,000 home owners, the Home Improvement Research Institute found that 11 percent in 1999 did some remodeling in the storage and closet organization category.

According to Rubbermaid Senior Buyer Gordon Garrett, Temple supplies 100 percent of the line's MDF needs and 90 percent of its particleboard requirements for products produced at the company's Jacksonville, MO plant.

Timely shipments are of special importance since Rubbermaid maintains a just-in-time inventory for its manufacturing process. Garrett said, "The relationship with Temple is excellent. We appreciate all the work Temple does for us, from the exceptional efforts of the sales and customer service team to the reliability of the shipping departments in Temple's mills."

According to Account Manager David Wier, building a rock solid relationship with customers like Rubbermaid means constantly looking for efficiency improvements. "Everybody's job at Temple is to add value for our customers. The first half of that equation is to provide products that meet and exceed customers expectations by running as smoothly and efficiently as possible through their manufacturing processes. It's also about working to produce seamless processes in areas like customer service, order entry and shipping."

Rubbermaid® products are keeping pace with the consumer's needs to keep organized. The company's Closet and Organization Products division is using Temple's MDF and particleboard products to manufacture a variety of storage system product lines for use in the pantry, bath, garden or garage.



Housing outlook upbeat for '03

Using the new tagline "Building Products, Building Productivity" Temple's Sales and Marketing group welcomed customers to its booth at the 2003 International Builders' Show in Las Vegas January 21-24.

The show set a new attendance record of 92,064 visitors.

Temple was one of 1,200 exhibitors displaying the latest in home and building products and 200 educational programs covering issues ranging from housing and the economy and home financing to cutting-edge design, innovative technologies and trends.

Home building numbers released by the Commerce Department during the show were surprisingly strong, according to Sales Vice President Brenda Elliott.

"Housing gains were noted across all market sectors and in every region of the country," said Elliott. "In fact the Commerce Department figures indicated 2002 recorded the best single-family production in 24 years. Most experts are looking optimistically at 2003 to be another excellent year for home building."

On the residential remodeling front, reports indicated slower activity in late 2002. However, the Remodeling Market Index also indicated market rebounds during the spring home improvement season.





Temple was one of 1,200 exhibitors displaying the latest in home and building products at the 2003 International Builders' Show in Las Vegas, January 21-24.

More newly built homes were sold in 2002 than in any other year in history, with December posting

the strongest sales pace for any month on record.

"We now know that 2002 was the year of hearth and home in America," said Jerry Howard, executive vice president and CEO of the National Association of Home Builders (NAHB).

The NAHB is forecasting housing starts of 1.65 million units (single and multi) vs. 1.73 million units in 2002. The prediction indicates sustained strength in the housing market, though starts will not beat the records set in the 1970s and 1980s.



Scholarship applications available

High school seniors who are interested in applying for Temple-Inland Foundation Scholarships are encouraged to request an application package by calling or visiting local Human Resources offices or by writing the Foundation at P.O. Drawer 338, Diboll, Texas, 75941.

Sons and daughters of active or retired employees of Temple-Inland Inc.'s subsidiaries may apply for Temple-Inland Scholarships, provided the parent has completed three (3) years of continuous full-time service as of April 1, 2003.

Applications should be completed and returned to the Foundation no later than March 15, 2003. If you have any questions, please contact Evonne Nerren at (936) 829-1721.

PEOPLE ON THE MOVE

Promotions

Temple-Inland Inc:

Judith D. Fortune, manager, HR System, HR Systems; William M. Malone, manager, financial systems, Sys. Dev & Sup.-Shared Service; Carolyn S. Stanford, application sys.analyst - sr., Corporate Benefits; Brent M. Stone, application sys. analyst - lead, Sys. Dev. & Sup.-Distributed Sys.

T-I Land and Timber, Inc.: Gaylon D. Hames, real estate forester, Cedartown Forest Field Office; Robert D. Hulsey, real estate forester, Homer Forest Field Office

Temple:

Mktg., Credit & Transportation: Julie E. Rhodes, sr. products coordinator-MDF

Mt. Jewett Particleboard: Joseph H. Heard Jr., plant manager

Rome: James C. Tucker Jr., maintenance supervisor

Temple-Inland Forest:

Sonona D. Williams, spec., non-timber resources, Diboll

New Hires

Temple-Inland Inc:

Sonya R. Pax, senior internal auditor, Austin

T-I Land and Timber, Inc.: Laura B. Morrow, administrative specialist, Douglasville Forest Field Office

Temple:

Corporate: Asa S. Sullivan, mailroom/archives coordinator

Del-Tin Fiber L.L.C.: Brian A. Elliott, environmental technician

Rome Lumber: Windy D. Allen, safety coordinator

Standard Gypsum L.L.C.:

McQueeney: Sheila A. Bolton, senior accounting clerk

Corporate: Brady A. Jones, mailroom/archives coordinator

Retirees:

Temple

Corporate: Melvin H. Durham, special projects manager

Hope: Walter E. Doege, maintenance technician

InTouch is published bi-monthly by the Corporate Communications Department of Temple-Inland Forest Products Corporation.

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